

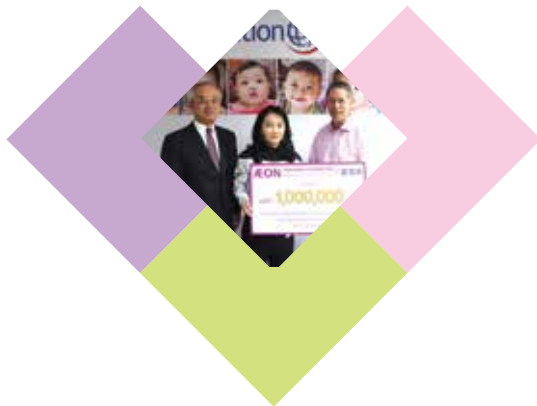


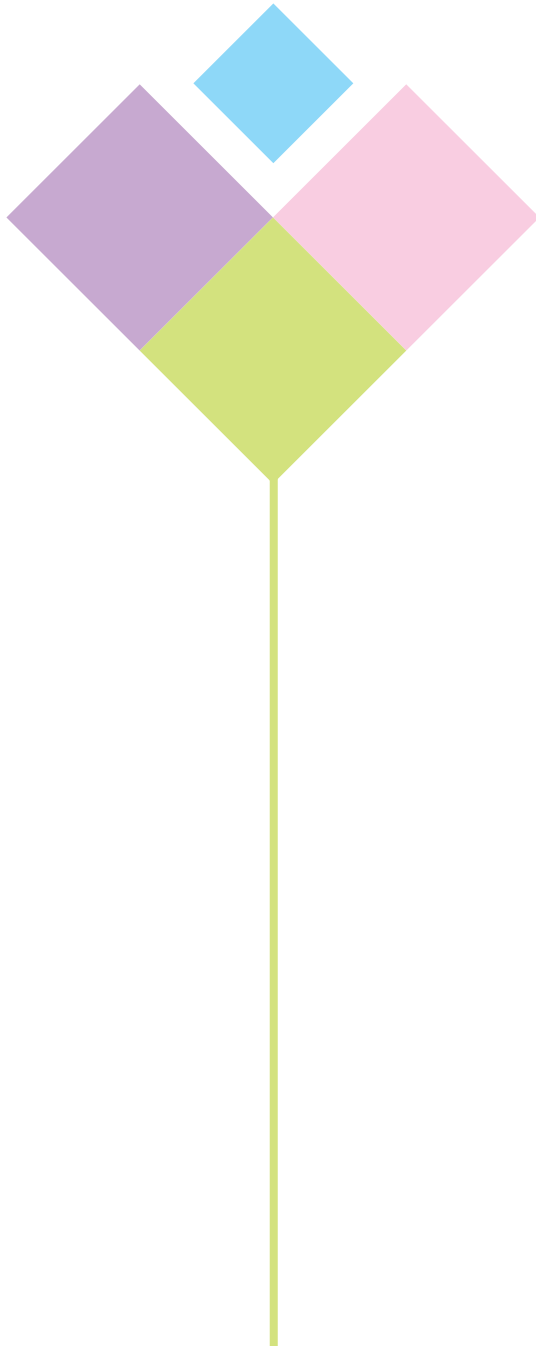
รายงาน 2558 / 2559  
ความรับผิดชอบต่อสังคม

Corporate  
Social  
Responsibility  
Report 2015/2016



บริษัท อีออน ธนสินทรัพย์ (ไทยแลนด์) จำกัด (มหาชน)  
AEON Thana Sinsap (Thailand) Public Company Limited





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# Company Profile

## Company Profile (as of 20 Feb 2016 and 29 Feb 2016)

<b>Company Name</b>	AEON Thana Sinsap (Thailand) Public Company Limited
<b>Company established</b>	September 18, 1992
<b>Address</b>	388 Exchange Tower, 27 <sup>th</sup> Floor, Sukhumvit Road, Khwaeng Klongtoey, Khet Klongtoey, Bangkok 10110
<b>Paid up capital</b>	Ordinary shares 250,000,000 baht
<b>MD</b>	Vice Chairman of the Board and Managing Director Mr. Yasuhiko Kondo
<b>Number of Employee</b>	
<b>As of 20 February 2016</b>	4,106 persons
<b>As of 29 February 2016</b>	4,064 persons
<b>Company Objective</b>	The provision of a variety of retail finance services, including credit card, hire purchase, personal loan, and others.
<b>Outstanding Share</b>	250,000,000 ordinary shares AEON Financial Service Co., Ltd. 87,800,000 shares (35.12%) ACS Capital Corporation Limited 48,000,000 shares (19.20%) AEON Holding (Thailand) Co., Ltd. 22,000,000 shares (8.80%)
<b>Company Listed</b>	The Stock Exchange of Thailand (SET)

## Top Message from Managing Director

AEON Thana Sinsap (Thailand) Public Company Limited is a financial institution provides retail finance service with moral, good governance, transparency in work, aware of responsibility to stakeholders equally, aware of social and environmental and persist in AEON Code of Conduct everything for customers. The company emphasizes on provide quality services as well as be a part of develop social seriously and sustainability.

Last year, the company has had the highest value in the Finance and Securities segment of “Thailand’s Top Corporate Brand 2015”. The evaluation was conducted by Faculty of Commerce and Accountancy Chulalongkorn University. This award represents our dedication to operate business worthily for the sustainable growth and delivers this value to the customer as well as others stakeholder.

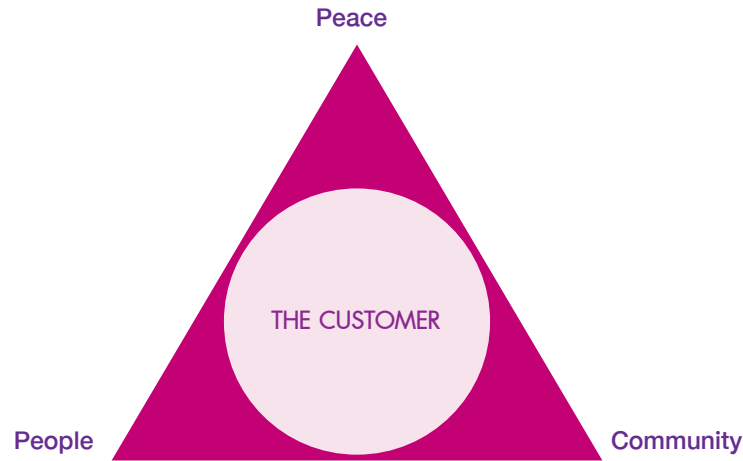
As an effort for environmental preservation and social contribution, AEON Thailand Foundation had been performing continuously. The foundation provides opportunity for all employees to be a volunteer of tree planting activities together with local people. In term of educational support, the foundation provides more opportunity of learning for students in upcountry by renovate old library and donate books. The foundation had been coordinating with other charity organizations to arrange CSR activities as well.

On behalf of the company, it has been my pleasure to participate in social responsibilities through our implementation, including provides opportunity for all employees, customers, community and others stakeholder to participate in activities for sustainable development.



**Mr. Yasuhiko Kondo**  
Vice Chairman of the Board  
and Managing Director

# AEON Basic Principles



**AEON abides by the unchanging principles of “pursuing peace, respecting humanity and contributing to local communities, with customer’s as its core. The “AEON Commitment” was established to help us implement these principles and to guide us in our practice of our Customer-First philosophy.**

## **Peace**

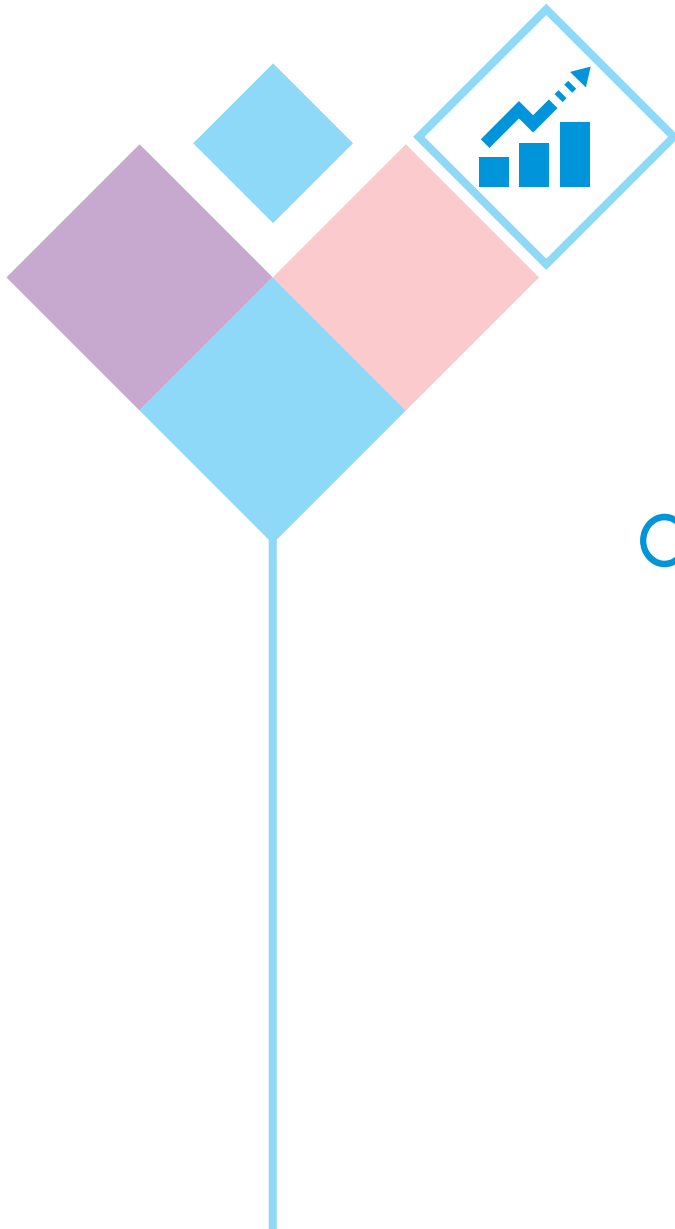
AEON is a corporate group whose operations are dedicated to the pursuit of peace through prosperity.

## **People**

AEON is a corporate group that respects human dignity and values personal relationships.

## **Community**

AEON is a corporate group rooted in local community life and dedicated to making a continuing contribution to the community.

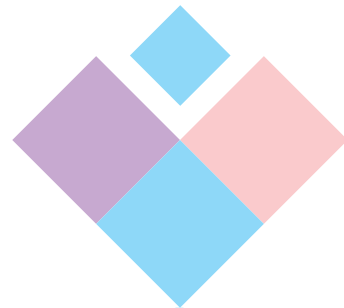


# Strengthening of Corporate Governance



# Corporate Governance

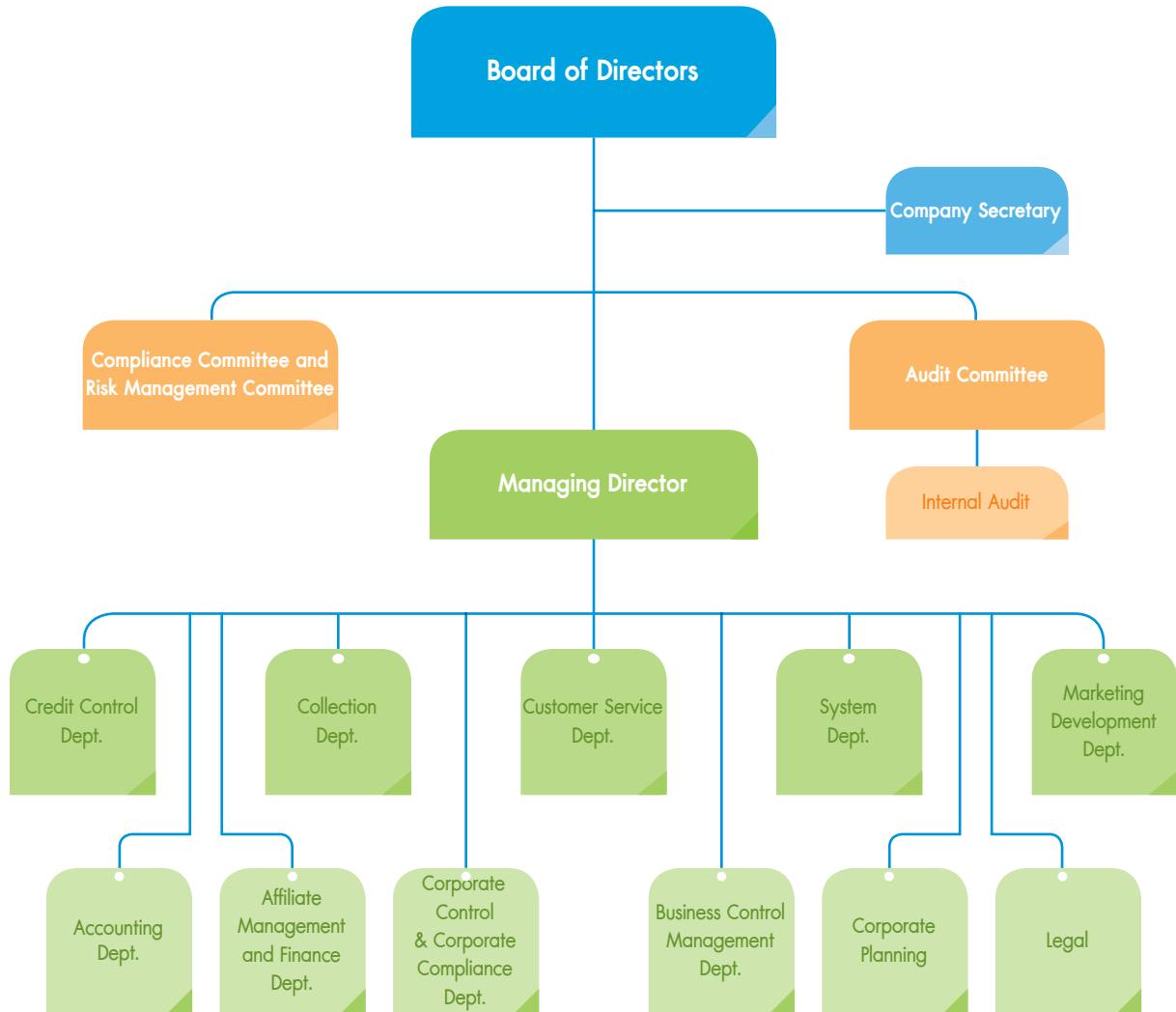
[ Refer to information in Annual Report 2015/2016. ]







# Company Structure



# Risk Management System

The Company realizes uncertainties of current economic situations leading to risk exposure that affects the Company's performance. The Company therefore has accordingly implemented the Risk Management System as follows:

## 1. Risk Management Committee

The Company has established the Risk Management Committee ("RMC") consisting of Managing Director, all executive directors and top managements. The Company arranges the RMC meeting every month together with AEON Financial Service Co., Ltd., as well as all affiliated companies both domestic and overseas by means of TV Conference.

The roles of the RMC are to determine and review risk management methodologies, monitor risk position to ensure the risk is within The Company's risk appetite. On top of that, RMC regularly reviews and continuously enhances risk management tools and risk management process so as to effective and efficient risk management and reduce potential loss that may incur in the future.

In the RMC, matters that are reported to the Committee Member for resolution, including:

- Discussion of Policy of Risk Management, Policy of Risk Management Committee, Risk Management Program.
- Establishment/abolishment of main regulations along Risk Management.

- Resolution of specific scheme along Risk Management Program, organization and system along Policy of Risk Management, adoption and change along Policy of Risk Management.

- Discussion and approval of risk related issues.

## 2. Risk Management Section

The Company also sets up the Risk Management Department in order to support the RMC in setting up, reviewing, and monitoring the Company's Risk Management System.

## 3. Risk

The Company has divided main risks into 4 risks as follows:

**Credit Risk:** the risk due to uncertainty in counterparty's ability to meet its obligations resulted from uncertainties of the economic conditions. In addition, Credit Risk also includes potential losses from the decline or elimination of the value of assets including off-balance sheet assets due to deterioration in the financial condition of an entity to which credit is provided. The Company regularly reviews and monitors the total credit amount issued, the total number of credit approved and rejected.



In addition, the Company also monitors drivers of changes in total credit amount, and the amount or impact of unprecedented credit loss, the balance of credit guarantee, and other topics on of changes in total credit amount, and the amount or impact of unprecedented credit loss, the balance of credit guarantee, and other topics on Credit Risk Management.

**Market Risk:** the risk of loss resulting from changes in the value of assets including off-balance sheet assets due to fluctuations in risk factors such as interest rates, foreign exchange rates and stock prices and the risk of loss resulting from changes in earnings generated from assets and liabilities. The Company regularly monitors the status of additional amount of securities invested monthly. The Company also follows up on changes in bank rate or the financing rate.

**Liquidity Risk:** the risk that the Company will incur losses because working capital is insufficient to pay for cash outflow or is forced to obtain funds at far higher interest rates than under normal conditions or unexpected substantial cash outflow than expected (referred to as funding-liquidity risk). The Company diversifies such risk by having 16 banks as a source of The Company's funding and The Company monitors impacts of changes on financing practice and cash management, drivers of changes in investment balance.

**Operational Risk:** the risk of loss resulting from failure or inadequate operation processes, people, IT system and external environment. Operational Risk includes Administrative Risk, Information Technology Risk, Human Risk, Tangible Asset Risk, Legal & Compliance Risk and Reputational Risk. The Company continuously reviews, monitors, and reports incident caused from people and IT system. In addition, any status related to human resource management, damages in tangible assets, or matters having affects to the Company's reputations are also reported on a monthly basis.

# Compliance System

The Company established the Corporate Compliance Department and Compliance Committee (“CC”) and set up the Policy of Compliance and Policy of Compliance Committee where defines clearly responsibility.

The Corporate Compliance Department directly report to CC. The major responsibility of the Corporate Compliance Department are to provide training to all staffs on Code of Conduct and Compliance guidance, important related laws and regulations, recommendation as well as regular monitors to ensure all staff fully understand and be aware of the importance of compliance including all operation processes perform correctly and aligning with related laws and regulations and Company’s policies.





CC comprises of all executive directors and top managements where Director in charge of Corporate Compliance presides as chairman. The major responsibility of CC is to discuss compliance matters, approve Compliance Manual and Policy of Compliance, monitoring results, etc. When found the problem that against regulations and policies, CC will consider preventive measures, corrective measures and report/recommend to Board of Directors.

Furthermore, the internal report system is implemented as a channel to receive any non-compliance matters to regulations and policies, staff who realizes wrongdoings in the Company can access to the internal reporting system via channels as follows;

AEONTHAI191: Report to AEON Thana Sinsap (Thailand) Public Company Limited

- Channel1 – Web site
- Channel2 – Telephone

AEON 110: Report to AEON Co., Ltd (Japan)

- Channel – Web site

Those channels have no personal data of the reporter, such as name, position, age, gender, etc., need to be disclosed due to safety to staff who report suspicious wrongdoing. After receives this information, the Company will be able to know root cause, achieve early detection of the issues, to provide appropriate measures to solve the problems, and to prevent the future occurrence. In addition, the Company has put in place Rules and Regulations of entertainment and gift exchanging to the prevention on the abuse exploitation for good corporate governance.

## Internal Control System - Roles and Responsibilities of Internal Audit

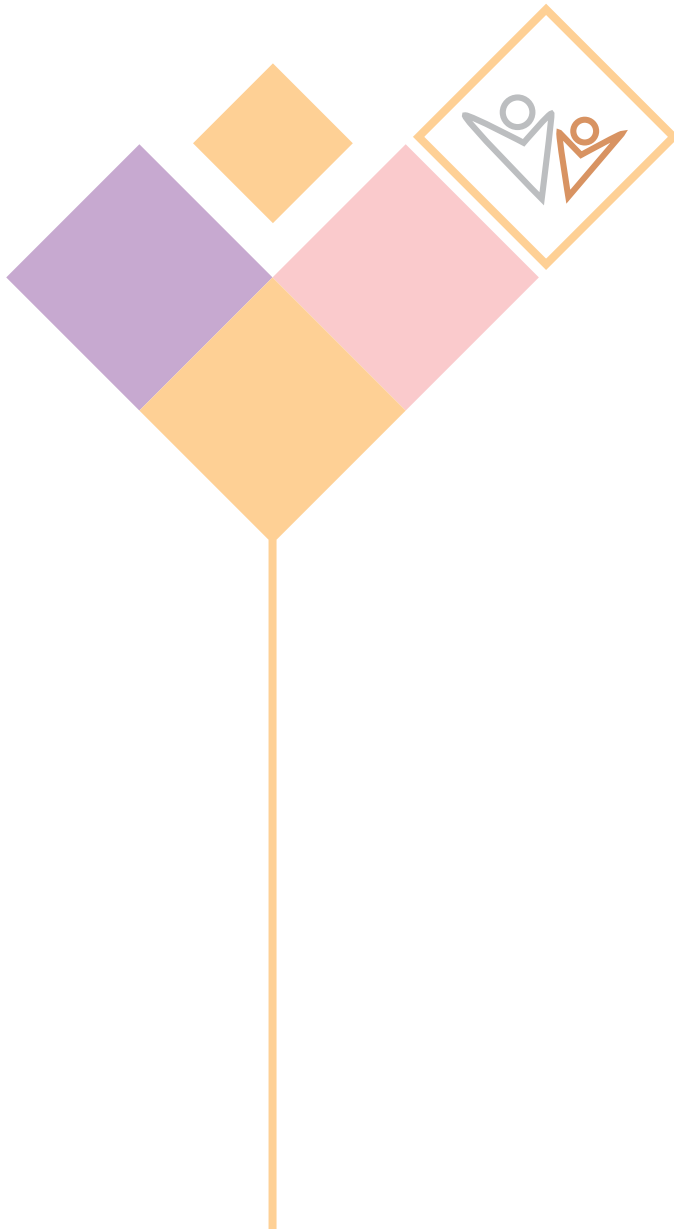
The Company established an Internal Audit Department as an independent function which directly reports to the Audit Committee.

The duties and responsibilities of the Internal Audit Department include assessment of adequacy and effectiveness of internal control systems at the corporate level and the level of business-processes, risk management and corporate governance of the Company, its subsidiaries and affiliated companies in the Company's group

The Internal Audit Department also provides consultations to business departments with value added advice aiming to improve on operational efficiency and control. In this regard, the Company schedules meetings for reports of audit results and rectification approaches to Executive Management on a monthly basis and to Audit Committee on a quarterly basis.

In 2015, the Internal Audit Department performed audits and assessment of internal control of various aspects of the Company's operation by reviewing and business processes of various departments at the Head Office, Branches and Operation centers in each region as well as its subsidiaries and affiliated companies. In addition, compliance audits pertaining to relevant laws and regulations which may relate to the Company, its subsidiaries and affiliated companies were also conducted.





## Relationship with Stakeholder

## For Customers

The Company commits to provide service for customer satisfaction with “everything we do, we do for our customers”. In order to achieve that, Quality Management System (ISO9001) had been applying for efficiency of operation process and Information Security Management System (ISO27001) has been applied for protect customer’s information. Besides, Customer Satisfaction Survey had been implementing continuously to improve operation process, give an opportunity for staff to review working process and present idea to improve work efficiency regularly.

### Quality Management System

Almost 10 years that Company has implemented the Quality Management System (QMS). The Company is focused on needs and expectations of customers, stakeholders both internal and external and led to the creation of new financial products, promotion launching which a consistent which demand, Improvement of workflows and development of Information Systems provides to modern, accurate and fast of service.

In 2015, the Company had to perform in accordance with ISO9001 standards, which have changed and formal announced on September 23, 2015, the Company expanded the scope of the certification covers the head office, operation centers and branches nationwide. That cause to principle business including credit cards, hire purchase, personal loan and others were control to according with international standards of the quality.







The important changes in ISO 9001:2015 which improved in the Company are composed of the topics below;

- **Understanding the needs and expectations of stakeholder**

According to the expectation of interested parties, it will have an influence over the products and service. The Company considers those expectation and need to understand the context surrounding the organization e.g. customers, outsources & vendors, employee and management, compliances and regulations, Bank of Thailand, The Stock Exchange of Thailand and Securities and Exchange Commission etc.

- **Risk identification**

The Company evaluate risk based on operational risk management framework in order to identify likelihood, level and corrective/preventive action of risk. This process aims to reduce business impact as well as to ensure quality of organization continuously.

## Customer Satisfaction Survey

The Company has had a project to improve staff service and get more high satisfaction from customer. It is called “Customer Satisfaction Survey Project”, set up suggestion form and suggestion box at all 118 branches nationwide. After customer already used a service at branch, staff gave the form to them for evaluate service level of The Company. The customer is able to drop it in the box there. It is mainly mentioned 2 necessary topics “Staff service” and “Place include to facilities at branch” in this form.



The Company collects it every 3 months. The valuable suggestions from customer are reported to Managements for consideration to corrective action method by Department of change.

The Company focuses on the customer’s voice and emphasizes to continuously improve for support and proceed to company growing with keep the goodness standard for customer

# Kaizen

The Company recognizes not only the increasing of revenue but also improving the quality of operations such as to reduce internal process, reduce costs by eliminating any waste to serve customer satisfaction instantly as well as to ensure the information security. The Company has continued to apply “Kaizen” to be a part of management system as well as support for operation improvements.

In 2015, Kaizen Section conducted training and support to employees as well as encouraged to engage in Kaizen activity. There were 278 suggestions from various departments.

E-test system is one of the suggestions proposed to change method of company’s annual test from paper based to electronics based. This suggestion can reduce the cost of copying, reduce amount of paper used and protect environmental as well.

The Company has strongly promoted and supported Kaizen activity as presented award to excellent team from Kaizen contest on February 29, 2016.





## Information Security Management System

The Company (AEONTS Head Office, all regional centers and branches) continues to maintain high standard in the Information Security Management System (ISO 27001:2013) seriously to protect The Company's information against loss of the confidentiality, integrity and availability cover all document types of the business.

In addition, the Company considers the business environment by study and identifies all of the external and internal factors that could influence the information security management system using in company, and to get the benefit from those issues to help increase productivity and competitive advantage. The examples of external factor are the economic environment, the customer responsive, business competitor, technology, legal, etc. The example of internal factor are marketing strategy, organization management, and human resource management, etc. These factors are taken into risk consideration and also further protection.

To increase the efficiency of operation and focus in information security, the Company developed and improved by using the high technology to verify the security of information flow in the system such as



- Finger Vein Scan System

Finger vein recognition is a method of biometric authentication that uses pattern-recognition techniques based on human finger vein patterns to identify individuals and verify their identity.

Moreover, accessing to the system by input username and password is still applying to ensure that information will be protected greatly.

Furthermore, The Company also concentrates with business continuity to preparing for any issue or situation that could happen any time. The Company has set up a backup with the appropriate approach base on the priority of data and arranged BCP Test Plan regularly cover core systems and operation of the Company including improved operational risk management and internal control to raise awareness of data protection effectively and to ensuring with customers as well as shareholders and concerned person.



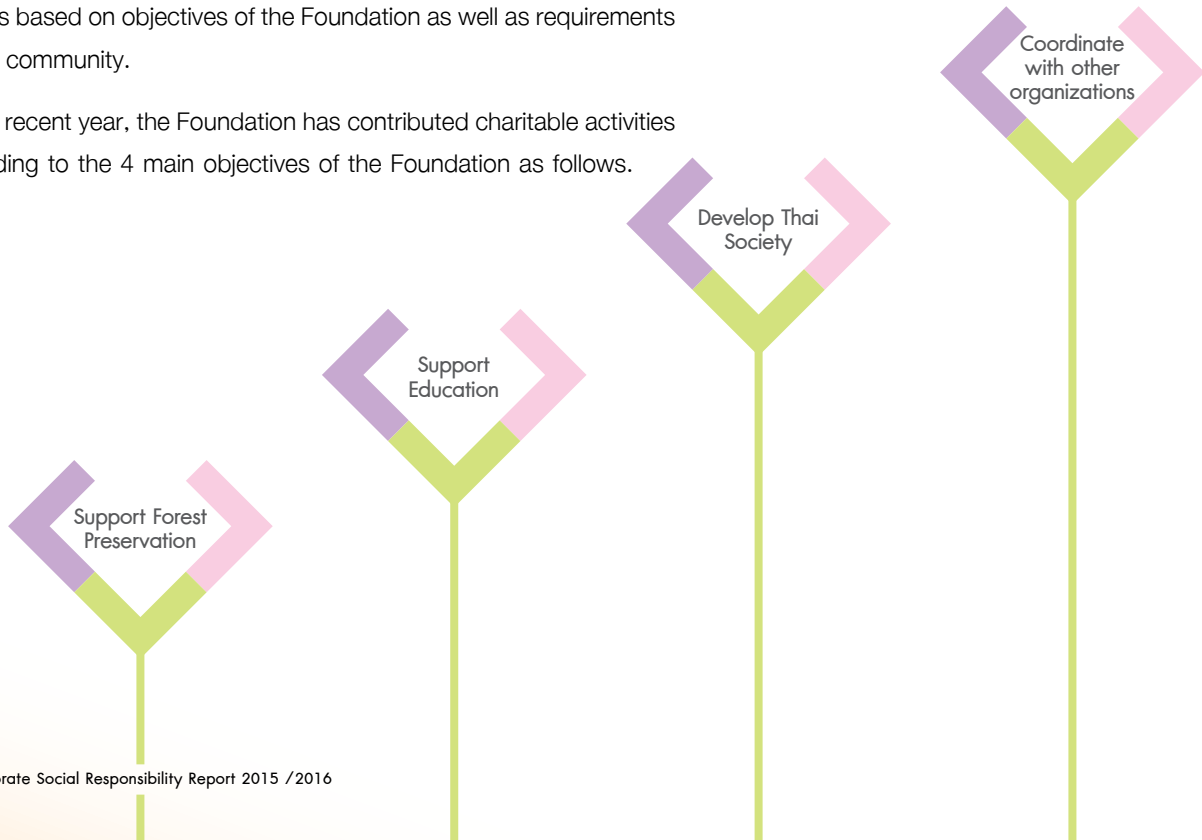
# For Local Community

We aim to set an example as a good corporate citizen, working together with the community for its growth and the improvement of quality of life

## AEON Thailand Foundation Activities

The Company emphasizes on develop local community together with works in good corporate with local community as mentioned in AEON Code of Conduct. Therefore, AEON Thailand Foundation was established since 2007 with the commitment to contribute charitable activities based on objectives of the Foundation as well as requirements of local community.

In recent year, the Foundation has contributed charitable activities according to the 4 main objectives of the Foundation as follows.



## Support Forest Preservation

### Reforestation and Water Resource Restoration

The Foundation arranges activity to support forest preservation for 4 times in last year. 114,500 trees were planted, 448 of AEON staff were joined, 1,430 of local people were participated.



**July 11<sup>th</sup>, 2015** - Reforestation Project in Celebration of H.M. The King's 88<sup>th</sup> Birthday at Sri Lanna National Park, Chiangmai province



**July 25<sup>th</sup>, 2015** - Reforestation Project in Celebration of H.M. Queen Sirikit's 83<sup>rd</sup> Birthday at Nam Pong National Park, Khonkaen province



**August 22<sup>nd</sup>, 2015** - Deliver Nature the Earth Project in Celebration of HRH Princess Maha Chakri Sirindhorn's 60<sup>th</sup> Birthday Anniversary in April 2<sup>nd</sup>, 2015 at The Sirindhorn International Environmental Park, Phetchaburi province



**August 29<sup>th</sup>, 2015** - Soil and Water Conservation Project in Celebration of H.M. Queen Sitikit's 83rd Birthday at Salakpra Wildlife Sanctuary, Kanchanaburi province

# Support Education

## AEON Scholarship Ceremony 2015

The Foundation together with AEON (Thailand) Co., Ltd. and AEON 1% Club Foundation organized AEON Scholarship Ceremony 2015, granting 32 scholarships in total amount 2,240,000 Baht to student of Chulalongkorn and Thammasat University. It's the 6<sup>th</sup> year now.







## AEON Library No.6 at Ban Nogn Nguek School, Lamphun province.

Ban Nong Nguek School, Lamphun province was selected and renovated old library and granted books & bookshelf, computer, sport equipment and water dispenser. Also, the Foundation donated books and needed equipment to 2 schools in Lamphun province, Beside, the Foundation followed up result of AEON library in Songkla province as well as donated more books for them. It was the 2<sup>nd</sup> year project of here.



## Educational Tour

The Foundation arranges “AEON Educational Tour” activity providing experiences to students on a field trip as following;



**November 25<sup>th</sup>, 2015** - Princess Maha Chakri Sirindhorn Natural History Museum, the Prince of Songkla University, Songkla Province.

**November 26<sup>th</sup>, 2015** - Nanmeebooks Learning Center, Bangkok.

**November 27<sup>th</sup>, 2015** - Queen Sirikit Botanic Garden, Chiangmai Province.

**November 27<sup>th</sup>, 2015** - The Institute of Marine Science, Burapha University, Chonburi Province.

**November 27<sup>th</sup>, 2015** - The Sirindhorn Museum (Dinosaur Museum), Kalasin Province.



## Develop Thai Society

October 5<sup>th</sup>, 2015

### Grant things to support activities of Relief and Community Health Bureau, The Thai Red Cross Society

Ms. Suporn Wattanavekin, Vice Chairman of the Foundation grants sport equipment, computer and water dispenser to victims in nationwide via the Relief and Community Health Bureau.



January 2016

### Kids Day

The Foundation also organized “Kids Day 2016” activity by assign staff of the Company in 5 operation centers including head office and AEON Volunteer to be a host. The activity includes lunch serve, playing game and grant necessary stuffs.



## Coordinate with other organizations

The Foundation in collaboration with The Thai Red Cross Society arranges blood donation activity quarterly based.

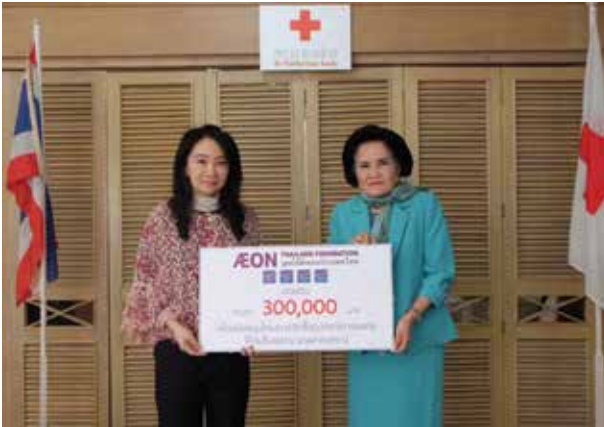
The activity was arranged at Bangkok, Chiangmai, Hatyai and Khonkaen Center. In 2015 blood donated increased 20% of participants, total 1,300 units.



May 15<sup>th</sup>, 2015

Donate cash to support “Earthquake victims in Nepal” via The Thai Red Cross Society.

Ms. Suporn Wattanavekin, Vice Chairman of AEON Thailand Foundation granted cash in amount of 1,000,000 baht to Mr. Phan Wannamethee, Secretary General of the Thai Red Cross Society to support “Earthquake victims in Nepal”.



**May 15<sup>th</sup>, 2015**  
**Donate cash to support “Medical Equipment for Chulalongkorn Hospital Project.”**

Ms. Suporn Wattanavekin, Vice Chairman of AEON Thailand Foundation granted cash in amount of 300,000 baht to M.R. Priyangsri Wattanakun, Director of the Fund Raising Bureau to support “Medical Equipment for Chulalongkorn Hospital Project”. More medical equipment is more opportunity to save patient’s life.



**October 12<sup>th</sup>, 2015**  
**Donate cash to support Operation Smile Foundation**

Mr. Yasuhiko Kondo and Ms. Suporn Wattanavekin, Chairman and Vice Chairman of AEON Thailand Foundation granted cash in amount of 1,000,000 baht to Mr. Kevin J. Beauvais, Chairman of Operation Smile Foundation to support “Bright Smiles & Happy Hearts” project. This project aims to provide free surgery and post-operative care to cleft lip and/or cleft palate children in Thailand.



**December 15<sup>th</sup>, 2015**  
**14<sup>th</sup> Winter Relief Activity in Honor of H. M.**  
**The King's Birthday at Chiangmai province.**

The Foundation participated by granting winter equipment to the victims of cold weather in Chiangmai province.

The Relief and Community Health Bureau, Thai Red Cross Society is the host for this activity.



**February 1<sup>st</sup>, 2016**  
**Contribute cash to support “1,800 Children**  
**Heart Surgery Project” through The Cardiac**  
**Children Foundation of Thailand.**

AEON Thailand Foundation donated 500,000 baht to The Cardiac Children Foundation of Thailand support “1,800 Children Heart Surgery” projects in order to celebrate H.M. The King’s 90<sup>th</sup> Birthday Anniversary in 2017. This project would help support a surgery for children with congenital heart disease. Each year, 8,000 Thai babies are born with congenital heart disease and there are still a number of children who need the surgery.



## For Business Partners

We respect innovative business partners who help the company achieve its objective of “Customer Satisfaction.” We strive to work as equals with our business partners, dealing fairly and working for our mutual prosperity.

### **Fair operations / transactions**

The Company requires good relationship with dealer shops, vendors and outsourcing companies. Therefore the Company recognizes that it is important to operate fairly and transparently for good corporate governance. In order to do that, the Company tackles as follows:

- Each transaction is equally and fairly
- Fair selections in accordance with rules and regulation
- Regularly on-site visit by top management

# For Shareholders

## Shareholders Meeting

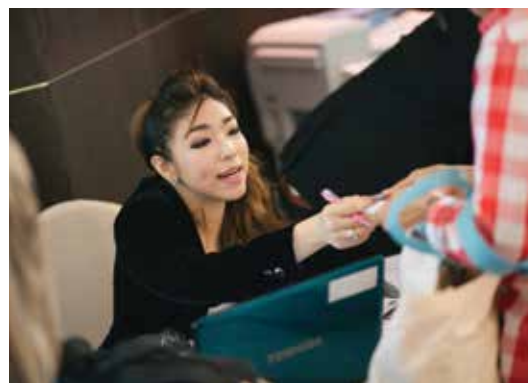
Recognizing the importance of the shareholders' rights, including sharing in the Company's profit, being able to buy, sell or transfer shares, receiving adequate information, participating and voting in the shareholders' meeting on significant issues, etc., the Company has continually protected and encouraged the shareholders to exercise their rights by emphasizing the disclosure of accurate, complete, timely, and transparent information to shareholders. The Company's Annual General Meeting of Shareholders ("AGM") was held within four months of the end of the fiscal year.

In 2015, the Company conducted shareholders' meetings on June 12, 2015 at Grand Ballroom, Grand Millennium Sukhumvit Hotel, which offered convenience in transportation for shareholders (No extraordinary meeting was held this year).

## Investor Relations

The Investor Relations section has been assigned to take the responsibility of providing and disseminating information and activities of the Company of the benefits with institutional and individual investors, stock analysts, shareholders, and other people. Investors and interested parties can contact Investor Relations section directly for the Company's information, including financial statements, annual report, and notifications to SET/SEC, etc.

In addition, the Company has conducted company visit for both domestic and international analysts and investors and also joined domestic and international roadshow activities every year.





## For Employees

The Company recognizes that employees are a key in driving organization successfully, therefore, we emphasize on take care of staff closely. The Company encourages staff to learning at all times to increase their potential as well as their chances of progress in work. The Company also creates a proper working environment for staff to have positive attitude and collaborative spirit which initiates to good performance of work and meet customer's requirement.

### Human Resource Management

As of February 20, 2016, the Company has 4,106 staff, consisted of monthly staff 3,484 persons and temporary staff 622 persons.

The Company has been employing staff continuously in all regions. We emphasize to recruit staff with experienced, educated and talented staff. Also, the Company has adjusted company's benefits for more attractive.

Therefore, as above reason, turnover ratio of the Company was reduced to 4.1% which decreased 1% from previous year. In 4.1%, it was monthly staff for 3.1% and temporary staff for 8.6%.

Remark: As of February 29, 2016, the Company has 4,064 staff, consisted of monthly staff 3,464 persons and temporary staff 600 persons.



### Human Resource Development

One of The Company focuses is developing employee to gain more knowledge, skill and increase high motivation for working. We created education plan to every levels and depending on job responsibility to improve individual staff's knowledge and ability at the same time we also realizes that providing fair treatment will help our employees to have higher royalty and make better working environment. In fiscal year 2015 we provided the training program to cover 100% of our staff by divided as following

- 5 Management Courses: we provided 19 groups, totally 114 hours
- 8 Functional courses: we provide 187 groups, totally 372 hours
- AEON People for the new staff: we provided 362 groups, totally 728 hours
- 38 Public training courses for special request from employee, totally 503 hours

## Fair Treatment of Employee

The Company is committed to being a fair with employee. In order to promote and maintain equality of opportunity and to eliminate discrimination The Company ensures that:

- All potential and current employees, workers are treated fairly and with respect.
- All individuals have the right to work in an environment free from discrimination, harassment, victimization and bullying or any other form of unwanted behavior will not be occurred.
- All decisions relating to recruitment, selection, development and promotion are considered according to an individual's ability and based on moral.
- All employees have an equal chance to contribute and achieve their potential.
- Information and training will be provided as necessary to workers.

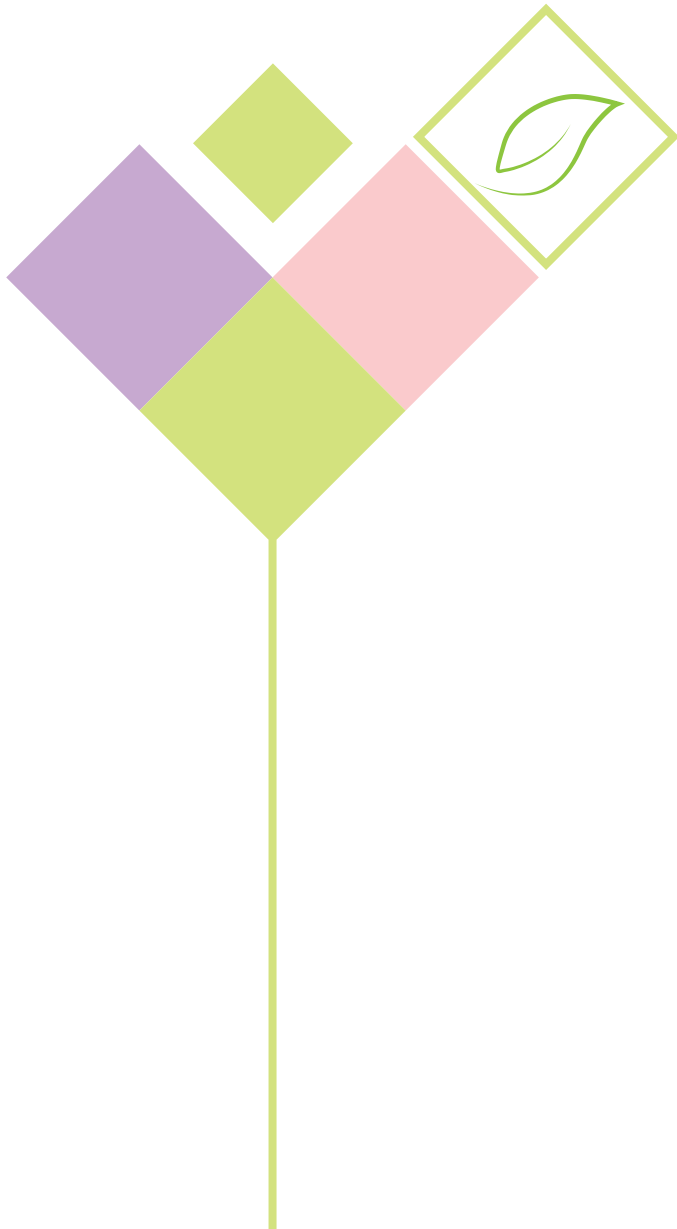


## Working Environment

The Company assesses its effectiveness in creating a positive working environment, identify and reduce the risk of injury and illness across our operations. The Company provides a safe and injury-free workplace with a responsible and thoughtful manner. For example; the Office Readjustment Project for Headquarter and each Operation Center with the use of space for maximum utilization and benefit, Relax Rooms of all Operation Centers for employees to relax outside of work. In addition, Lactation Rooms at Head office and Operation Centers which already started operation since the beginning of 2015, has got a lot of satisfaction from staff and lactating mothers.

In order to set up standard as a key guideline for standard of working environment to Headquarter Office and all Operation Centers. The Company has started the project of "Design Manual & Standards for AEONTS Office" to ensure standardization of image, function, and hospitality experience for Headquarter, all Operation Centers and applicable to affiliates, which will be applied for all area in 2016.





# Environmental Saving Report

# Environmental Saving Report



The environmental problem is a global problem that campaign and encouraging all countries to reduce using the natural resources or use the value, help to create technologies for reduce effect of environmental problem. As part of the global society, we are realizing the importance and responsibility for environmental problems that arise. Therefore, we apply and certified the ISO 14001:2004 and covering all organization and since 2010 at Head office and all center that shown our commitment of the organization to be a part in helping to reduce environmental problems continuously.

In 2015, the organization coordinate to concerned person for continue the internal and external project

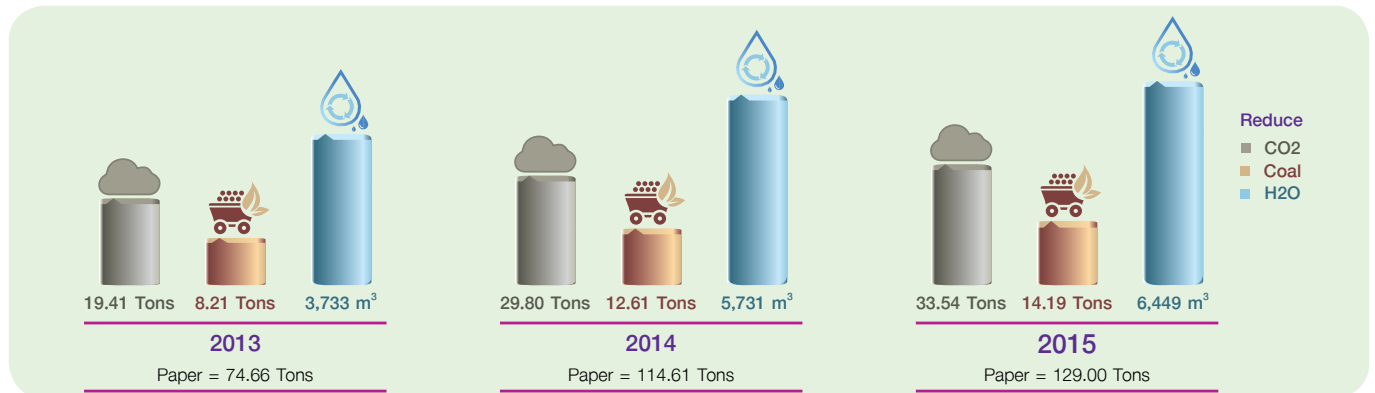
: Internal project such as “The Hazardous / Recycle / General Trash Screening Project” and “Energy Saving Campaign” to let AEON’s people become aware of environment responsibilities continued and aims to encourage them to be implemented in daily life as well.

In addition, The Company is encouraging employees to deliver projects that will be benefit to employees and the company by Kaizen Project. The project is “e-Test (testing by online)” of Collection Department and support by IT Department. The project target is increase the efficiency and speed of knowledge test for staffs. Including reduce paper test using that test by on-line which makes to reduce costs for paper test and reduce the storage documents space too. This project will be a pilot project and will be expanded in the future.



: In addition, the organization still to be member with external project in the “Shred 2 Share Project” or “Change Your Secret into Love” in corporations with Thai British Security Printing Public Company Limited since 2010 ; papers to recycle can change it to money to be supported to social development activities as project objective.

In 2015, the Company destroyed paper with Shred 2 Share Project total 129.00 tons after safely degradation conduce to correct way to recycle there can help reduce CO2 emissions, Coal and H2O as following.



Reference : Paper 1 Ton = 1,000 Kg., Paper 1 Kg. release CO2 0.26 Kg., Coal 0.11 Kg., H2O 0.05 m³

# CSR Policy

## CSR Policy

In order to reconfirm such as what AEON Thana Sinsap (Thailand) Public Company Limited is able to contribute to society, whether fulfill the Company's responsibilities that have been obtained from them through the business activities, issued CSR Report 2015 / 2016

## Description

### Organization Covered

- AEON Thana Sinsap (Thailand) Public Company Limited

### Period Covered

- This report covers the period from  
As of February 21, 2015 to February 20, 2016  
and February 21, 2016 to February 29, 2016

### Significant Change During Period Covered

- Change of the Company's accounting period

### Publication Information

- Date of issue: May 2016
- Next scheduled Publication date: May 2017

ข้อมูลติดต่อ

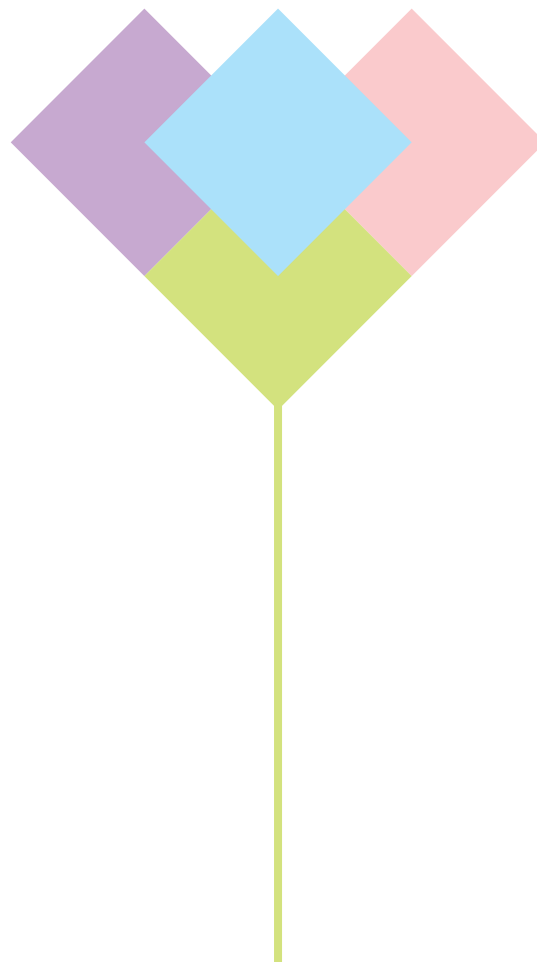
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